

# TECHNOLOGY RESOURCES

IT Solutions provisions each Texas Woman's student with a username and password. With these login credentials, students can access:

- e-mail (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12030>) with Google Workspace
- secure information, tools, and resources in Pioneer Portal (<https://portal.twu.edu/default.asp>)
- the Canvas (<https://twu.edu/my-courses/>) learning management system
- Wi-Fi (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12101>) on each TWU campus
- apps in Google Workspace (<https://gsuite.google.com/learning-center/>) such as Gmail, Drive, Calendar, and Docs
- TWU scholarships (<https://www.twu.edu/finaid/types-of-aid/scholarships/>)
- Library resources (<https://twu.edu/library/>)
- TWUConnect (<https://careerconnections.twu.edu/resources/twu-connect-handshake/>) for internships, jobs, and more
- course registration and more in Student Self-Service (<https://selfservice.twu.edu/Student/Account/Login/?ReturnUrl=%2fStudent%2f>)

Support for technology is available through the Technology Service Catalog (<https://servicecenter.twu.edu/TDClient/1956/Portal/KB/?CategoryID=3858>). To inquire about any of the technology services at TWU, students may call the Technology Service Desk (<https://servicecenter.twu.edu/TDClient/Forums/Questions/Details/?ID=107419>) at 940-898-3971, chat with them online at [techchat.twu.edu](https://techchat.twu.edu) (<https://techchat.twu.edu/>), or email them at [servicedesk@twu.edu](mailto:servicedesk@twu.edu).

## Highlights of IT Solutions Services

- Wi-Fi (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12101>) for connectivity of personal devices as well as access to computers through general use computer labs (<https://servicecenter.twu.edu/TDClient/KB/?CategoryID=5951>), classroom teaching computer labs, and department labs that directly support academic programs;
- Each student is eligible for certain technology discounts (<https://servicecenter.twu.edu/TDClient/Requests/ServiceCatalog/?CategoryID=3586>) through our partnership with E-Academy OnTheHub (<http://twu.onthehub.com/>).
- TWU technology is strategically located in common areas such as the Denton campus Student Union, student lounges, the Blagg-Huey Library, and residence halls;
- Free black and white two-sided printing is available to all students in all computer labs; color printing (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=51481>) is available in some computer labs at the cost of \$0.40 per page; additionally, students may print from their device (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=60619>) and pick up at a computer lab printer;
- Free access to thousands of courses on subjects from leadership and communication to statistics and data analysis with LinkedIn Learning (<https://servicecenter.twu.edu/TDClient/1956/Portal/Requests/ServiceDet/?ID=11623>);
- Laptops are available for checkout at kiosks (<https://servicecenter.twu.edu/TDClient/1956/Portal/Requests/ServiceDet/?ID=45729>) in the Student Union at Hubbard Hall and Blagg Huey Library in Denton;

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- TWU classrooms are also equipped with the latest instructional technology (<https://servicecenter.twu.edu/TDClient/Requests/ServiceDet/?ID=12015>), providing optimal classroom learning experiences;
- Students have a wide selection of software resources available (<https://servicecenter.twu.edu/TDClient/KB/Default/?CategoryID=5951>) to support their studies, including statistical analyses, word processing, and discipline-specific courseware;
- IT Solutions also offers employment opportunities for students on each TWU campus. Check out TWU Connect (<https://careerconnections.twu.edu/resources/twu-connect-handshake/>) for available jobs;
- Students have access to a free license for SPSS statistical software (<https://servicecenter.twu.edu/TDClient/KB/?CategoryID=5952>);
- Office 365 (<https://servicecenter.twu.edu/TDClient/KB/ArticleDet/?ID=16063>) is free for active students, including use of Office applications via [www.office.com](http://www.office.com) (<https://www.office.com/>).

Students are subject to the University's Regulations and Procedures on Computer and Software Acceptable Use (<https://www.powerdms.com/public/TWU1/documents/1745836/>).